



# Extended Warranty Plan

## Dynatronix Pulse & DC Power Supplies

The standard warranty on all Dynatronix, Inc. power supplies is a two-year parts and labor warranty. *Travel and on-site service calls are **not** included in the standard warranty.* Please reference our standard warranty policy for further detail. In an effort to continue to provide our customers with First Class Customer Service & Support, Dynatronix is proud to offer our customers an Extended Warranty Plan for their Dynatronix Power Supplies.

### Extended Warranty Options

1. 1 Year Additional: 10% of selling (list) price of the power supply at the time it was purchased.
2. 2 Years Additional: 12% of selling (list) price of the power supply at the time it was purchased.
3. 3 Years Additional: 15% of selling (list) price of the power supply at the time it was purchased.

The extended warranty covers all parts & labor. *Travel and on-site service calls are **not** included. Extended Warranty Plans do not cover routine product calibration, product abuse and/or misuse by the end-user or damage and deterioration due to harsh environmental conditions.* DYNATRONIX, INC. reserves the right, at its sole discretion, to determine if a product failure is the result of misuse, negligence or a legitimate product failure.

Shipping costs to and from DYNATRONIX, INC. are the sole responsibility of the end-user.

Extended warranties are available and may be purchased at any time during the original two-year warranty period. Warranty extensions may not be combined i.e. customer may not purchase a 1-year extended warranty, then at the end of that period, purchase a 2-year extended warranty.

Extended warranties are non-transferable.

All products for repair or examination must be returned to DYNATRONIX, INC. prepaid. The defective product, as repaired or replaced, requires the issuance of a Return Material Authorization Number ("RMA") from DYNATRONIX, INC. personnel prior to acceptance for repair or replacement by DYNATRONIX, INC. An RMA will be issued upon determination by DYNATRONIX, INC. personnel that the defective product requires factory repair. The customer assumes all shipment expenses of the returned product to and from DYNATRONIX, INC. within the warranty period.



DYNATRONIX, INC'S, liability, under this warranty, shall in any event not exceed the original purchase price of the product. To make a claim under this warranty, it is the responsibility of the purchaser to immediately contact DYNATRONIX, INC. and provide proof of the product's model, part number, input and output voltage and serial number. DYNATRONIX, INC. will then determine whether the product remains under warranty.

This warranty DOES NOT COVER failures caused by any of the following:

1. Misuse, negligence or accident;
2. Alterations made by individuals or parties not directly employed by DYNATRONIX, INC.

This warranty DOES NOT EXTEND to commercial sub-assemblies that are guaranteed by a manufacturer's warranty.

DYNATRONIX, INC. EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, INCLUDING, WITHOUT LIMITATION, ALL EXPRESS WARRANTIES, THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE AND THE IMPLIED WARRANTY OF MERCHANTABILITY. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.

### Extended Repair Warranty

DYNATRONIX, INC. hereby warrants to the purchaser that products previously purchased as new from DYNATRONIX, INC. and returned to DYNATRONIX, INC. for repair or replacement under an Extended Warranty Plan be hereby governed by the provisions of the EXTENDED REPAIR WARRANTY. DYNATRONIX, INC. expressly reserves the right to extend the EXTENDED REPAIR WARRANTY to products not purchased from DYNATRONIX, INC. at its sole discretion. The EXTENDED REPAIR WARRANTY shall exclude all products not purchased from DYNATRONIX, INC., unless expressly authorized by DYNATRONIX, INC. personnel.

DYNATRONIX, INC. guarantees that all repairs be free from defects for ninety (90) days after return shipment to purchaser. Product failures not related to repairs done by DYNATRONIX, INC. shall not be covered by the EXTENDED REPAIR WARRANTY. DYNATRONIX, INC. further warrants that repair investigations that fail to identify product defects shall be guaranteed for a ninety (90) day period after return shipment to customer. In the event that the product fails within the stated ninety (90) day period after the inspection, DYNATRONIX, INC. agrees to assume the in-out freight costs for subsequent returns of the product, experiencing the complained of problem, for an additional ninety (90) day period.